



# DALLAS STARS GAME OPERATIONS MEMO



GAME DATE: 10/28/2025

MEMO DATE: 10/23/2025

GAME INFORMATION				EVENT TIMELINE	
Tuesday, October 28th, 2025				<b>Tuesday, October 28th, 2025</b>	
Home Game - Regular Season Game #6				After 1:00am	Capitals equipment drop off
Dallas Stars vs. Washington Capitals				10:00am	Box Office Opens
General Doors:	6:00pm	Est. Attendance	16,000+	10:30am-11:30am	Stars Morning Skate
Advertised Start:	7:30pm	Broadcast	ESPN	11:30pm-12:30pm	Capitals Morning Skate
Puck Drop:	7:38pm	Radio	97.5	12:30pm-1:00pm	Ice Resurface
Est. End of Game:	10:30pm	MOD	Dave	1:00pm-3:00pm	Broadcast Load In / Glass Clean
		Ops MOD	David	3:30pm - 4:30pm	DED Calibration
		Event MOD	Scott	4:30pm	Media Doors Open
Doors:	N, S, E, W, NE Plat, Chime, Gold, MUC, PT			5:30pm	Street Squad
Theme:	Halloween Night			6:00pm	All Doors Open
Ingress Handout:	N/A			7:38pm	Puck Drop
Egress Handout:	N/A			10:30pm	Est. End of Game
Emp. Parking:	Comerica and M Lot open at 3:00pm			<b>SPECIAL GAME NOTES</b>	
Weather:	69/51, Mostly Sunny, 24% precip			Halloween Theme Night - Masks are OK but must be removed at entry for cameras to record and then can be worn normally. No fake weapons.	
<b>GROUP SALES &amp; FEPs</b>				<b>PARKING INFORMATION</b>	
AYCE:	No	Stick Kid:	No	LOADING DOCK	Players/Owners; List from Mark J
First Look:	Yes	Jr. Starter:	Yes	LEXUS	\$45 STARS / FT STAFF
Game Plan Breakdown:	Yes	Hero:	Yes	COMERICA	\$45
Post Autographs	Yes	VCMOG	Yes	LOT A	PASSES ONLY ORANGE PASSES
Penalty Box:	Yes	Shot on Goal	No	GOLD	PASSES ONLY GOLD PASSES
PNC Plaza:	Street Squad			LOT F	\$40 ADA ONLY
Tunnel Visists:	Yes			LOT E	\$45 BLUE PASSES
Benchwarmers:	Home: N			COMMONS	\$45
<b>MEETING ROOMS</b>				LOT K	\$40 GREEN PASSES
<u>Room</u>	<u>Group</u>	<u>Needs</u>		D GARAGE	\$45
HOF	N/A			LOT M	\$45
Enc I/II	N/A			PT STAFF	COMERICA LEVEL 6
<b>BOX OFFICE</b>				<b>AUDIO / VISUAL</b>	
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, Chime				Meeting Rooms:	N/A
Stars have requested ticket scanner on top of Angels Envy				Microphone:	Anthem
<b>LEVY</b>				TVs:	All on before doors; Suite TVs showing Stars pre-game feed.
Alcohol:	12min left in 3rd			Radio:	N/A
Clubs:	All Open	Wives:	Yes	Misc:	Check I/O panel & junction boxes for all relevant connections are intact & correct
Lexus:	Dinner	HOF:	No		
Plaza:	Street Squad	AYCE:	No		

<b>OPERATIONS SET UP</b>		<b>24 HOUR SECURITY</b>	
Penalty Box	(2) rolling office chairs	Loading Dock	Players/Owners; List from Mark J
110 Tunnel	VIP Stairs / (2) sign holders	Visiting Arrival	10/28 - Capitals equipment drop off after 1:00am
NBA Officials	(24) chairs	Perf. Hallway	Greenlit by 8:00am
VIP Lounge	Game Set	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, Chime
Promoter Lounge	(2) 8' tables	Smoking	PT / MUC
Media Dining	Game Set	Activations	Resorts Vacation
Aux 1-3	Wives Lounge Set	PNC Plaza	Street Squad
Aux 4	Clear	Notes	Halloween Theme Night - Masks are OK but must be removed at entry for cameras to record and then can be worn normally. No fake weapons.
Perf. 1A	(1) 8' table, (1) round, (12) chairs	<b>GUEST SERVICES</b>	
Perf. 1B	(1) 8' table, (16) chairs	Halloween Theme Night - Masks are OK but must be removed at entry for cameras to record and then can be worn normally. No fake weapons.	
Crew Rooms	(1) 8' table, (2) chairs	<b>HOUSEKEEPING</b>	
Production	(1) 8' table, (2) chairs	Visiting Arrival:	10/28 - Capitals equipment drop off after 1:00am
Pyro	Clear	Concourse:	N/A
Angels Envy	Game Set	Family Lounge:	Men's / Women's signs on restrooms
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium	Plaza:	Street Squad
Interview 2	(4) 8' tables, (4) chairs	<b>ROCK FORCE</b>	
Interview 3	(2) 8' table, (2) chairs	Portal	Lowered Pre-game
Elephant Tunnel	(6) pieces of bike rack, sign holder	Spot Ops	(4) 1hr prior to puck drop
115 Tunnel	Clear for medics	Misc	
Outside of Angels Envy	(10) stanchions	<b>DALLAS FIRE DEPARTMENT</b>	
Outside of Mavs Offices	(10) stanchions	Haze	Star Portal 118/119 pregame
101/106/107 ADA	Clear chairs, (2) stanchions at 101	Pyro	No
Camera Locations	101, 106, 107, 119, 305	Cars on Ice	No
Modelo portable	102/326 - (1) 6' table each	Misc	N/A
<b>Special Requests</b>		Staffing	(1) FM 1 hr prior to doors; add (1) at doors
Sec 101	(1) 8' table, (2) chairs, (3) wooden hightops, (6) stanch	<b>IT</b>	
PNC Plaza	Street Squad	MOD:	Jaime
Sec 308	(1) 8' table and (2) chairs	Concourse:	Merch E. N. S
Rotunda 6	(1) 8' table and (2) chairs	Plaza:	Street Squad
Section 305	"L" shape camera riser w/ steps/railings	Post Game:	Post Game Radio on Modelo Patio
South Docks	(4) rounds w/ (10) chairs each	Special Requests	

**MAINTENANCE / ELECTRICAL**

Hazing: At portal

Centerhung: Game Height

PNC Plaza Street Squad

Elevator 1 to have TL access OFF all day beginning

10:00 AM through end of game