



DALLAS STARS GAME OPERATIONS MEMO



GAME DATE: 2/25/2026

MEMO DATE: 2/24/2026

GAME INFORMATION				EVENT TIMELINE	
Wednesday, February 25th, 2026				1:45 PM	Kraken equipment drop off 2/23
Home Game - Regular Season Game #27				10:00am	Box Office Opens
Dallas Stars vs. Seattle Kraken				10:30am - 11:30am	Stars Morning Skate
General Doors:	5:30pm	Est. Attendance	16,000+	11:30am - 12:30pm	Kraken Morning Skate
Advertised Start:	7:00pm	Broadcast	See Notes	12:30pm - 1:00pm	Ice Resurface
Puck Drop:	7:08pm	Radio	97.5	1:00pm - 3:00pm	Broadcast Load In / Glass Clean
Est. End of Game:	10:00pm	MOD	Mose	1:00pm - 4:30pm	Career Fair
		Ops MOD	Rodney	3:00pm - 4:00pm	DED Calibration
		Event MOD	Kim	4:00pm	Media Doors Open
Doors:	N, S, E, W, NE Plat, Chime, Gold, MUC, PT			5:00pm	Party on the Plaza
Theme:	Country Western Night/ Career Fair			5:30pm	All Doors Open
Ingress Handout:	5k Kerchief & Clasp			7:08pm	Puck Drop
Egress Handout:	Texas Roadhouse Coupon Giveaway			10:00pm	Est. End of Game
Emp. Parking:	Comerica and M Lot open at 1:30pm			SPECIAL GAME NOTES	
Weather:	85/57, Cloudy, 5% precip			Broadcast: Victory+/Fox, KHN/Prime, KING 5, KONG	
GROUP SALES & FEPS				Career Fair (See page 3 for notes) Peterbilt will arrive at 8:30 AM through employee entrance, security scan and wristband only	
AYCE:	No	Stick Kid:	Yes	PARKING INFORMATION	
First Look:	Yes	Jr. Starter:	Yes	LOADING DOCK	Players/Owners; List from Mark J
Game Plan Breakdown:	No	Hero:	Yes	LEXUS	\$45 STARS / FT STAFF
Post Autographs	Yes	VCMOG	Yes	COMERICA	\$45
Penalty Box:	Yes	Shot on Goal	No	LOT A	PASSES ONLY ORANGE PASSES
PNC Plaza:	Party on the Plaza			GOLD	PASSES ONLY GOLD PASSES
Tunnel Visits:	Yes			LOT F	\$40 ADA ONLY
Benchwarmers:	Home: No			LOT E	\$45 BLUE PASSES
MEETING ROOMS				COMMONS	\$45
Room	Group	Needs		LOT K	\$40 GREEN PASSES
HOF	Peterbilt	Banquet for (25) (5) rounds with (5) chairs each, podium, have set by 8:30 AM		D GARAGE	\$45
ENC I/II	N/A			LOT M	\$45
BOX OFFICE				PT STAFF	COMERICA LEVEL 6
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, Chime				AUDIO / VISUAL	
No scanner on Chime entrance				Meeting Rooms:	N/A
LEVY				Microphone:	Anthem
Alcohol:	12min left in 3rd			TVs:	All on before doors; Suite TVs showing Stars pre-game feed.
Clubs:	All Open	Wives:	Yes	Radio:	N/A
Lexus:	Dinner	HOF:	No	Misc:	(1) mic for Brief introduction for career day
Plaza:	Party on the Plaza	AYCE:	No		(1) mic and projector for HOF by 8:30 AM

OPERATIONS SET UP		24 HOUR SECURITY	
Penalty Box	(2) rolling office chairs	Loading Dock	Players/Owners; List from Mark J
110 Tunnel	VIP Stairs / (2) sign holders	Visiting Arrival	Per the timeline
NBA Officials	(24) chairs	Perf. Hallway	Greenlit by 8:00am
VIP Lounge	Game Set	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, Chime
Promoter Lounge	(2) 8' tables	Smoking	PT / MUC
Media Dining	Game Set	Activations	Resorts Vacation, Street Squad, Visit Fort Worth, TCU
Aux 1-3	Wives Lounge Set	PNC Plaza	Party on the Plaza
Aux 4	Clear	Notes	See note under guest services
Perf. 1A	(1) 8' table, (1) round, (12) chairs	<u>GUEST SERVICES</u>	
Perf. 1B	(1) 8' table, (16) chairs	Peterbilt will arrive at 8:30 AM through employee entrance, security scan and wristband only. Hand scanner for tickets for later in the afternoon after re-entry	
Crew Rooms	(1) 8' table, (2) chairs	<u>HOUSEKEEPING</u>	
Production	(1) 8' table, (2) chairs	Visiting Arrival:	Per the timeline
Pyro	Clear	Concourse:	N/A
Angels Envy	Game Set	Family Lounge:	Men's / Women's signs on restrooms
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium	Plaza:	Party on the Plaza
Interview 2	(4) 8' tables, (4) chairs	<u>ROCK FORCE</u>	
Interview 3	(2) 8' table, (2) chairs	Portal	Lowered Pre-game
Elephant Tunnel	(6) pieces of bike rack, sign holder	Spot Ops	(4) 1hr prior to puck drop
115 Tunnel	Clear for medics	Misc	
Outside of Angels Envy	(10) stanchions	<u>DALLAS FIRE DEPARTMENT</u>	
Outside of Mavs Offices	(10) stanchions	Haze	Star Portal 118/119 pregame
101/106/107 ADA	Clear chairs, (2) stanchions at 101	Pyro	No
Camera Locations	101, 106, 107, 119, 305	Cars on Ice	No
Modelo portable	102/326 - (1) 6' table each	Misc	N/A
Special Requests		Staffing	(1) FM 1 hr prior to doors; add (1) at doors
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (3) stanch	<u>IT</u>	
PNC Plaza	Party on the Plaza	MOD:	Jamie
Sec 308	(1) 8' table and (2) chairs	Concourse:	Merch E. N. S
Rotunda 6	(1) 8' table and (2) chairs	Plaza:	Party on the Plaza
Section 305	"L" shape camera riser w/ steps/railings	Post Game:	Post Game Radio on Modelo Patio
Michelob Ultra	Semi Private, (6) stanch. & (1) sign holder	Special Requests	
PNC Plaza	24'x12'x2' stage and all the normal needs		
Career Fair	See page (3) for notes		

MAINTENANCE / ELECTRICAL

Hazing:	At portal
Centerhung:	Game Height
PNC Plaza	Party on the Plaza (extra electrical circuits) Visit Forth Worth will need extention cords (runs off 120v power)
Elevator 1 to have TL access OFF all day beginning 10:00 AM through end of game	
Notes	Grady Spencer & The Work - PNC Plaza

CAREER FAIR

Timeline:	
12:00 PM	Vendors arrival at employee entrance
1:00 PM	Doors for attendees at west entrance
	Attendees will need to show ticket to game to enter (Don't scan ticket)
	Attendes will be seating in sections 108/109
1:30 PM	Brief Intoduction
2:00 PM	Career Fair start on concourse
4:30 PM	Conclusion (Everyone will be escorted out the arena)
Ops:	(28) tables, (2) chairs per table (10 tables each east/west, 4 tables each north/south) Ok to use rotundas. Extra stanchions for Cowboys, Rangers, Mavs, Stars