



DALLAS STARS GAME OPERATIONS MEMO



GAME DATE: 11/18/2025

MEMO DATE: 11/14/2025

GAME INFORMATION				EVENT TIMELINE	
Tuesday, November 18th, 2025				Tuesday, November 18th, 2025	
Home Game - Regular Season Game #11				2:15am	Islanders equipment drop off
Dallas Stars vs. New York Islanders				10:00am	Box Office Opens
General Doors:	5:30pm	Est. Attendance	16,000+	10:30am - 11:30am	Stars Morning Skate
Advertised Start:	7:00pm	Broadcast	See Notes	11:30am - 12:30pm	Islanders Morning Skate
Puck Drop:	7:08pm	Radio	97.5	12:30pm - 1:00pm	Ice Resurface
Est. End of Game:	10:00pm	MOD	Ireland	1:00pm - 3:00pm	Broadcast Load In / Glass Clean
		Ops MOD	Rodney	3:00pm - 4:00pm	DED Calibration
		Event MOD	Joe	4:00pm	Media Doors Open
Doors:	N, S, E, W, NE Plat, Chime, Gold, MUC, PT			5:00pm	Street Squad
Theme:	Daryl Razor Reaugh and Scout Night			5:30pm	All Doors Open
Ingress Handout:	N/A			7:08pm	Puck Drop
Egress Handout:	N/A			10:00pm	Est. End of Game
Emp. Parking:	Comerica and M Lot open at 1:30pm			SPECIAL GAME NOTES	
Weather:	81/61, Sunny, 14% precip			Broadcast: Victory+, MSG Network 2	
GROUP SALES & FEPS				Street Squad	
AYCE:	No	Stick Kid:	Yes	PARKING INFORMATION	
First Look:	Yes	Jr. Starter:	Yes	LOADING DOCK	Players/Owners; List from Mark J
Game Plan Breakdown:	No	Hero:	Yes	LEXUS	\$45 STARS / FT STAFF
Post Autographs	Yes	VCMOG	Yes	COMERICA	\$45
Penalty Box:	Yes	Shot on Goal	No	LOT A	PASSES ONLY ORANGE PASSES
PNC Plaza:	Street Squad			GOLD	PASSES ONLY GOLD PASSES
Tunnel Visits:	Yes			LOT F	\$40 ADA ONLY
Benchwarmers:	Home: Y			LOT E	\$45 BLUE PASSES
MEETING ROOMS				COMMONS	\$45
Room	Group	Needs		LOT K	\$40 GREEN PASSES
HOF	Yes	Notes in Operations setup		D GARAGE	\$45
Enc I/II	N/A			LOT M	\$45
BOX OFFICE				PT STAFF	COMERICA LEVEL 6
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, Chime				AUDIO / VISUAL	
Stars have requested ticket scanner on top of Angels Envoy				Meeting Rooms:	Yes - Hall of Fame
Need a scanner on Chime entrance by 4pm				Microphone:	Anthem and (1) mic in Hall of Fame
LEVY				TVs:	All on before doors; Suite TVs showing Stars pre-game feed.
Alcohol:	12min left in 3rd			Radio:	N/A
Clubs:	All Open	Wives:	Yes	Misc:	HOF needs a screen and projector
Lexus:	Dinner	HOF:	No		
Plaza:	Street Squad	AYCE:	No		

OPERATIONS SET UP		24 HOUR SECURITY	
Penalty Box	(2) rolling office chairs	Loading Dock	Players/Owners; List from Mark J
110 Tunnel	VIP Stairs / (2) sign holders	Visiting Arrival	2:15am - Islanders equipment drop off
NBA Officials	(24) chairs	Perf. Hallway	Greenlit by 8:00am
VIP Lounge	Game Set	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, Chime
Promoter Lounge	(2) 8' tables	Smoking	PT / MUC
Media Dining	Game Set	Activations	Resorts Vacation
Aux 1-3	Wives Lounge Set	PNC Plaza	Street Squad
Aux 4	Clear	Notes	Security team @ Chime by 4pm
Perf. 1A	(1) 8' table, (1) round, (12) chairs	GUEST SERVICES	
Perf. 1B	(1) 8' table, (16) chairs	Will need ticket taker and scanner on Chime entrance 5pm	
Crew Rooms	(1) 8' table, (2) chairs	HOUSEKEEPING	
Production	(1) 8' table, (2) chairs	Visiting Arrival:	2:15am - Islanders equipment drop off
Pyro	Clear	Concourse:	N/A
Angels Envy	Game Set	Family Lounge:	Men's / Women's signs on restrooms
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium	Plaza:	Street Squad
Interview 2	(4) 8' tables, (4) chairs	ROCK FORCE	
Interview 3	(2) 8' table, (2) chairs	Portal	Lowered Pre-game
Elephant Tunnel	(6) pieces of bike rack, sign holder	Spot Ops	(4) 1hr prior to puck drop
115 Tunnel	Clear for medics	Misc	
Outside of Angels Envy	(10) stanchions	DALLAS FIRE DEPARTMENT	
Outside of Mavs Offices	(10) stanchions	Haze	Star Portal 118/119 pregame
101/106/107 ADA	Clear chairs, (2) stanchions at 101	Pyro	No
Camera Locations	101, 106, 107, 119, 305	Cars on Ice	No
Modelo portable	102/326 - (1) 6' table each	Misc	N/A
Special Requests		Staffing	(1) FM 1 hr prior to doors; add (1) at doors
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (6) stanch	IT	
PNC Plaza	Party on the Plaza and 10-12 bike rack	MOD:	Jaime
Sec 308	(1) 8' table and (2) chairs	Concourse:	Merch E. N. S
Rotunda 6	(1) 8' table and (2) chairs	Plaza:	Street Squad
Section 305	"L" shape camera riser w/ steps/railings	Post Game:	Post Game Radio on Modelo Patio
113 Fan Center	(2) 8' table , (3) chairs, (8) stanchions	Special Requests	
Hall of Fame	(50) chairs classroom setup, (4) barstools (1) 8' table and (2) chairs in back room		

MAINTENANCE / ELECTRICAL

Hazing: At portal

Centerhung: Game Height

PNC Plaza Street Squad

Elevator 1 to have TL access OFF all day beginning

10:00 AM through end of game

Notes