American Airlines Center

EVENT MEMO



Friday: November 20, 2026

MEMO DATE: 11/16/2026

EVENT OVERVIEW

VIP DOORS	N/A		MOD	Marco	**CLUBS**
GENERAL DOORS	6:00 PM		OPS MOD	Alex	VIP LOUNGE Open
EST. ATTENDANCE	12,000		EVENT MOD	Joe	PATRON TEQUILERIA Open
EVENT TIME	7:45 PM to 10:00 PM		STAGE LOCATION	End Stage	ANGELS ENVY Closed
ENTRANCES	NORTH	SOUTH	BOWL SEATING	Reserve	MODELO GOLD LION Open
	EAST	WEST	FLOOR SEATING	Reserve	THE ZONE Open
	NE PLAT	GOLD	SELL LINE	180°	YUENGLING FLIGHT CLUB Open
	YUENGLING DINNER:	Yes			1933 RANCH Closed
WEATHER	HI: 75 / LO: 58 / Sunny				CASA BACARDI Closed
	9% Chance of rain 9mph winds				MICHELOB ULTRA Open

ARTIST OVERVIEW: Journey is an American rock band from San Francisco, California. Formed in February 1973 as the Golden Gate Rhythm Section. Journey had their biggest commercial success between 1978 and 1987, when Steve Perry was lead vocalist.

SHOW NOTES:

Will have a Merch Trailer on PNC Plaza. It will open at 5pm on Friday.
There is not a VIP for this show.

EVENT TIMELINE

TIME	ACTIVITY	LOCATION
November 19th		
9:00 AM to 4:00 PM	Pre-Shop for Tour Catering	Loading Dock
November 20th		
4:30 AM	Tour Catering Arrival	Loading Dock
5:00 AM	Trucks and Buses Arrival	Loading Dock
7:00 AM	Chalk	Floor / Arena
8:00 AM	Production Load In	Floor / Arena
1:00 PM	Haze	Floor / Arena
1:30 PM	Chair Set	Arena
3:00 PM	Security Meeting	Ops Conference Room
4:30 PM	Closed Soundcheck	Arena
6:00 PM	**General Doors Open**	**Arena**
7:30 PM	**Ticketed Start Time**	**Arena**
7:45 PM to 10:00 PM	**Journey**	**Arena**
9:30 PM	End of Show	Arena
11:59 PM	End of Load Out	Arena
1:00 AM	Buses Depart	Loading Dock

PREVIOUS SHOW: 11/16 St. Louis, MO
NEXT SHOW: 11/22 Denver, CO

OPERATIONS

STAGE:	Tour Provided	**BOWL SET UP**	South Retracted / North Up		
STAIRS:	0	**UPSTAGE CURTAIN**	80'		
FOH RISERS:	Tour Provided	**TERRACE CURTAIN**	331-305		
		YUENGLING FLIGHT	Closed		
		CH SCRIM	On		
BARRICADE	House provides	**CHAIR SET**	Timeline	**SET TO**	34"
BIKE RACK	FOH and pass gates	**DASHERS**	Draped		
CATERING DOCK	(8) Tables	**DOWN AISLES**	All In		
MEDIA DINING	Concert setup	**118/119 STAIRS**	In		
ANGELS ENVY	Game Setup	**PERF. HALLWAY**	Rack of Tables & Chairs		
VIP LOUNGE	Clear	**INT. HALLWAY**	Rack of Tables & Chairs		
FAN SHOPS	Draped	**110 TUNNEL**	~~Beverage Sign~~		
CALL TIME	6:00AM	**115 TUNNEL**	Beverage & Restroom Sign		
ROTUNDA 6	No	**SECTIONS DRAPED**	123	122	
NOTES:			103	102	

Marketing does not have ROT 6 needs

Please have (1) 6' table in 115 tunnel for Levy

A rack of tables and chairs in each hallway

If possible add a row of 2" boards near 103 tunnel

MAINTENANCE / ELECTRICAL / HVAC

CHALK	7:00AM
ELECT. CALL TIME	5:00AM
MAINT. CALL TIME	10:00AM
HVAC CALL TIME	11:00AM

POWER REQUESTS

LIGHTING	(2) 400A SR	(2) 400A SL
AUDIO	(1) 200A SL	(1) 200A SR
VIDEO	(1) 400A SR	
AUTOMAT		
SFX	(1) 200A SR	
TAIT		
Catering	(1) 100A Camlocks	

SPOTLIGHTS	0
CENTERHUNG	Max Trim By 5AM
WASHER / DRYER	0/0
FORKLIFTS	3 IN / 3 OUT
FIRE EXTINGUISHERS	0 H2O / 0 CO2
HAZING	Yes
PYRO	No
CONFETTI	Yes
ROOM TEMPS	71
BOWL TEMP	Comfortable

IT

CALL TIME	7:30 AM
CONCOURSE	Merch
PNC PLAZA	N/A
BOH	2 wired connections
	AEG
	Production

NOTES: Will use Woodall Rodgers
82 Rig Points 108k lbs

AUDIO / VISUAL

CALL TIME	12:00PM
CLEAR COM	0
SPOTLIGHTS	0
CAMERA OPS	0
VIDEO BOARDS	ADS - Pre/Post Show
NOTES:	Tour carrying 4 robo spots

BOX OFFICE

CASH ADVANCE	No
VIP	No
CHAIR SET	Set to Normal setup
FORCED WILL CALL	No

MERCH

LOCATION	EAST	~~SOUTH~~
	NORTH	WEST
	~~PLATINUM~~	PLAZA
	~~ROTUNDA 2~~	
EARLY MERCH	Yes	

PARKING

LEXUS	Yes
VALOR	N/A
PNC PLAZA	N/A
NOTES	

LEVY

POUR	Floor
VIP	No
YUENGLING FLIGHT	Closed
BACKSTAGE	AMECA
NOTES	

Alcohol Cut Off 1hr before end of show

Please pour drinks on the floor

LEGENDS

CONCOURSE	Full Strike
FAN SHOPS	Will be Draped

GUEST SERVICES

SECURITY MEETING	Per timeline	**SMOKING**	Both Patio
POUR	Floor	**FAN PHOTOS**	N/A
LEVELS OPEN	Yes	**VIP**	No
CAMERA POLICY	No professional lens		
SPECIAL FX	Haze		

NOTES

Pour the floor / No Gifts and Flags

24 HOUR SECURITY

LOADING DOCK	12 Semi-Trucks
	1 Merch Truck
	7 Buses
	1 Catering Bus & Trailer
RENTALS	Gases
	Forklift
CATERING	AMECA
ROOMS AVAILABLE	All ; Opened @ 6AM
HAZING	Per Timeline
LOAD IN EMT	8am and 3pm
LOAD OUT EMT	10pm
PLAZA	N/A
PATRON EAST	Yes
CHIME	No

HOUSEKEEPING

EVENT LEVEL	Ready by 6AM
CONFETTI	Yes
CONCOURSE	Ready by 1PM

NOTES

Please have (2) large trashcans on the south end of the floor

MARKETING

Will not be using Rotunda 6 for photo op

ROCKFORCE

CHALK	Per Timeline
FORKLIFTS	3
SPOT OPS	0
FURNITURE	Per Advance

DALLAS FIRE DEPT.

HAZING	Per Timeline
PYRO	No
NOTES	

VIP

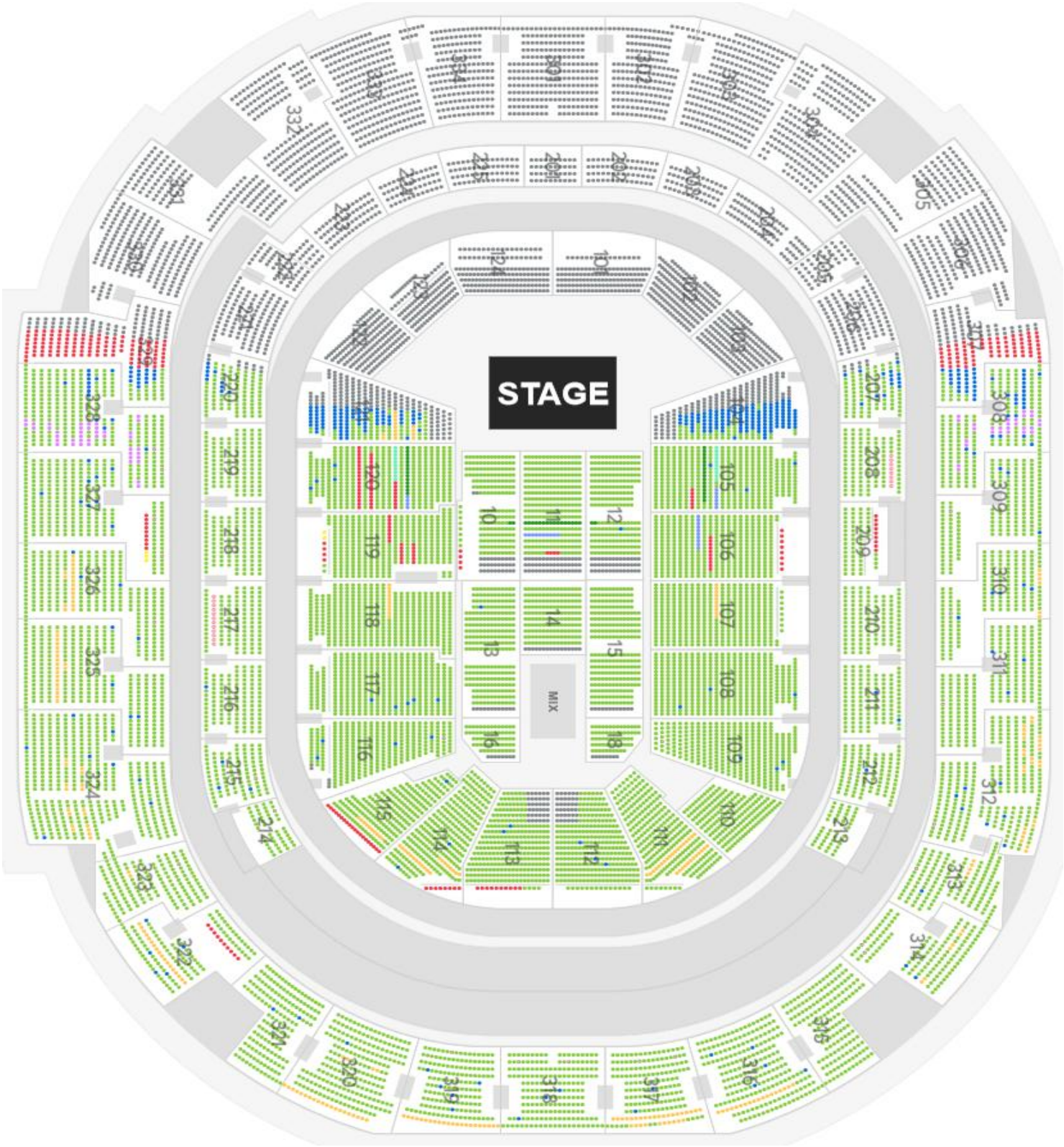
Name

LEVELS

VIP 1	0
VIP 2	0
VIP 3	0
VIP 4	0
VIP 5	0

TIMELINE

NO VIP for this show


STAGE
MIX