DALLAS STARS GAME OPERATIONS MEMO

GAME DATE: 11/15/2026

MEMO DATE: 11/11/2026

GAME INFORMATION

Sunday, November 15th, 2026

Home Game - Regular Season Game #13

Dallas Stars vs. Florida Panthers

General Doors:	5:30pm	Est. Attendance	16,000+
Advertised Start:	7:00pm	Broadcast	See Notes
Puck Drop:	7:08pm	Radio	97.5
Est. End of Game:	10:00pm	MOD	Dave
		Ops MOD	Zo
		Event MOD	Kim

Doors:	N, S, E, W, NE Plat, Chase, Gold, MUC, PT
Theme:	Bobblehead Night, UT Arlington
Ingress Handout:	Bobbleheads (8k)
Egress Handout:	N/A
Emp. Parking:	Fifth Third and M Lot open at 2:30pm
Weather:	56/47, Rain, 76% precip

EVENT TIMELINE

Saturday, November 14th, 2026	
11:45pm	Panthers equipment drop off
Sunday, November 15th, 2026	
5:00am	Crowd Sync Wristbands Distro
10:00am	Box Office Opens
10:30am - 11:30am	Stars Morning Skate
11:30am - 12:30pm	Panthers Morning Skate
12:30pm - 1:30pm	Ice Resurface
1:00pm - 3:00pm	Broadcast Load In / Glass Clean
3:00pm - 4:00pm	DED Calibration
4:00pm	Media Doors Open
5:00pm	Lite Street Squad
5:30pm	All Doors Open
7:08pm	Puck Drop
10:00pm	Est. End of Game

GROUP SALES & FEPs

AYCE:	No	Stick Kid:	Yes
First Look:	Yes	Jr. Starter:	Yes
Game Plan Breakdown:	Yes	Hero:	Yes
Post Autographs	Yes	VCMOG	Yes
Penalty Box:	Yes	Shot on Goal	No
PNC Plaza:	Lite Street Squad		
Tunnel Visits:	Yes		
Benchwarmers:	Home: No		

MEETING ROOMS

Room	Group	Needs
HOF	N/A	
ENC I/II	N/A	

BOX OFFICE

Entry Points	N, S, E, W, NE Platinum, Gold, MUC, PT, dock, Chase
No scanner on Chase entrance	

LEVY

Alcohol:	12min left in 3rd		
Clubs:	All Open	Wives:	Yes
Lexus:	Dinner	HOF:	No
Plaza:	Lite Street Squad	AYCE:	No

SPECIAL GAME NOTES

Broadcast: Amazon Prime, NHL Netwoek

PARKING INFORMATION

LOADING DOCK	Players/Owners; List from Mark J	
LEXUS	$45	STARS / FT STAFF
FIFTH THIRD	$45	
LOT A	PASSES ONLY	ORANGE PASSES
GOLD	PASSES ONLY	GOLD PASSES
LOT F	$40	ADA ONLY
LOT E	$45	BLUE PASSES
COMMONS	$45	
LOT K	$40	GREEN PASSES
D GARAGE	$45	
LOT M	$45	
PT STAFF	FIFTH THIRD LEVEL 6	

AUDIO / VISUAL

Meeting Rooms:	N/A
Microphone:	Anthem
TVs:	All on before doors; Suite TVs showing Stars pre-game feed.

OPERATIONS SET UP	
Penalty Box	(2) rolling office chairs
110 Tunnel	VIP Stairs / (2) sign holders
NBA Officials	(24) chairs
VIP Lounge	Game Set
Promoter Lounge	(2) 8' tables
Media Dining	Game Set
Aux 1-4	Wives Lounge Set
Perf. 1A	(1) 8' table, (1) round, (12) chairs
Perf. 1B	(1) 8' table, (16) chairs
Crew Rooms	(1) 8' table, (2) chairs
Production	(1) 8' table, (2) chairs
Pyro	Clear
Angels Envy	Game Set, (1) 8ft table outside of AE
Interview 2	(4) 8' tables, (4) chairs
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8’ table in back, (1) 8’ table, (2) chairs on stage, podium
Interview 3	(2) 8' table, (2) chairs
Elephant Tunnel	(6) pieces of bike rack, sign holder
115 Tunnel	Clear for medics
Outside of Angels Envy	(10) stanchions
Outside of Mavs Offices	(10) stanchions
101/106/107 ADA	Clear chairs, (2) stanchions at 101
Camera Locations	101, 106, 107, 119, 305
Modelo portable	102/326 - (1) 6' table each
Section 204	(9) stanchions
Section 209	(4) 6ft tables, (4) barstools for broadcast
Special Requests	
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (6) stanchions
PNC Plaza	Lite Street Squad
Sec 308	(1) 8' table and (2) chairs
Sec 305	"L" shape camera riser w/ steps/railings
Sec 113/114	(2) 8' table and (3) chairs
Rotunda 6	(1) 8' table and (2) chairs
Michelob Ultra	(1) 8' table and (2) chairs
Each Entrance (N,W,S,E)	(2) 8' tables, 8 stanchions at each entrance for bobblehead distro

Radio:	N/A
Misc:	

24 HOUR SECURITY	
Loading Dock	Players/Owners; List from Mark J
Visiting Arrival	Per the timeline
Perf. Hallway	Greenlit by 8:00am
Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, Chase
Smoking	PT / MUC
Activations	N/A
PNC Plaza	Lite Street Squad, Geico Slapshot Cage
Notes	N/A

GUEST SERVICES
UT Arlington hats will be distributed at Michelob Ultra

HOUSEKEEPING	
Visiting Arrival:	Per the timeline
Concourse:	N/A
Family Lounge:	Men's / Women's signs on restrooms
Plaza:	Lite Street Squad

ROCK FORCE	
Portal	Lowered Pre-game
Spot Ops	(4) 1hr prior to puck drop
Misc	

DALLAS FIRE DEPARTMENT	
Haze	Star Portal 118/119 pregame
Pyro	No
Cars on Ice	No
Misc	N/A
Staffing	(1) FM 1 hr prior to doors; add (1) at doors

IT	
MOD:	Luis
Concourse:	Merch E. N. S
Plaza:	Lite Street Squad
Post Game:	Post Game Radio on Modelo Patio
Special Requests	

MAINTENANCE / ELECTRICAL	
Hazing:	At portal
Centerhung:	Game Height
PNC Plaza	Lite Street Squad
Elevator 1 to have TL access OFF all day beginning 10:00 AM through end of game	