



DALLAS STARS GAME OPERATIONS MEMO

GAME DATE: 10/31/2026



MEMO DATE: 10/29/2026

GAME INFORMATION				EVENT TIMELINE	
Saturday, October 31st, 2026				Saturday, October 31st, 2026	
Home Game - Regular Season Game #9				2:30am	Blue Jackets equipment drop off
Dallas Stars vs. Columbus Blue Jackets				10:00am	Box Office Opens
General Doors:	5:30pm	Est. Attendance	16,000+	10:30am - 11:30am	Stars Morning Skate
Advertised Start:	7:00pm	Broadcast	See Notes	11:30am - 12:30pm	Blue Jackets Morning Skate
Puck Drop:	7:08pm	Radio	97.5	12:30pm - 1:30pm	Ice Resurface
Est. End of Game:	10:00pm	MOD	Wellington	1:00pm - 3:00pm	Broadcast Load In / Glass Clean
		Ops MOD	Matt	3:00pm - 4:00pm	DED Calibration
		Event MOD	Kim	4:00pm	Media Doors Open
Doors:	N, S, E, W, NE Plat, Chase, Gold, MUC, PT			5:00pm	Party on the Plaza
Theme:	Halloween			5:30pm	All Doors Open
Ingress Handout:	N/A			7:08pm	Puck Drop
Egress Handout:	N/A			10:00pm	Est. End of Game
Emp. Parking:	Fifth Third and M Lot open at 2:30pm			SPECIAL GAME NOTES	
Weather:	72/65, Showers, 41% precip			Broadcast: Amazon Prime, CBJHN / CBJNHL	
GROUP SALES & FEPs				For halloween, there will be candy stations throughout PNC Plaza and Plaza Level Concourse	
AYCE:	No	Stick Kid:	Yes	PARKING INFORMATION	
First Look:	Yes	Jr. Starter:	Yes	LOADING DOCK	Players/Owners; List from Mark J
Game Plan Breakdown:	Yes	Hero:	Yes	LEXUS	\$45 STARS / FT STAFF
Post Autographs	Yes	VCMOG	Yes	FIFTH THIRD	\$45
Penalty Box:	Yes	Shot on Goal	No	LOT A	PASSES ONLY ORANGE PASSES
PNC Plaza:	Party on the Plaza			GOLD	PASSES ONLY GOLD PASSES
Tunnel Visits:	Yes			LOT F	\$40 ADA ONLY
Benchwarmers:	Home: No			LOT E	\$45 BLUE PASSES
MEETING ROOMS				COMMONS	\$45
Room	Group	Needs		LOT K	\$40 GREEN PASSES
HOF	N/A			D GARAGE	\$45
ENC I/II	N/A			LOT M	\$45
BOX OFFICE				PT STAFF	FIFTH THIRD LEVEL 6
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, Chase					
No scanner on Chase entrance				AUDIO / VISUAL	
				Meeting Rooms:	N/A
LEVY				Microphone:	Anthem
Alcohol:	12min left in 3rd			TVs:	All on before doors; Suite TVs showing Stars pre-game feed.
Clubs:	All Open	Wives:	Yes	Radio:	N/A
Lexus:	Dinner	HOF:	No	Misc:	
Plaza:	Party on the Plaza	AYCE:	No		

<u>OPERATIONS SET UP</u>		<u>24 HOUR SECURITY</u>	
Penalty Box	(2) rolling office chairs	Loading Dock	Players/Owners; List from Mark J
110 Tunnel	VIP Stairs / (2) sign holders	Visiting Arrival	Per the timeline
NBA Officials	(24) chairs	Perf. Hallway	Greenlit by 8:00am
VIP Lounge	Game Set	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, Chase
Promoter Lounge	(2) 8' tables	Smoking	PT / MUC
Media Dining	Game Set	Activations	N/A
Aux 1-4	Wives Lounge Set	PNC Plaza	Party on the Plaza
Perf. 1A	(1) 8' table, (1) round, (12) chairs	Notes	N/A
Perf. 1B	(1) 8' table, (16) chairs	<u>GUEST SERVICES</u>	
Crew Rooms	(1) 8' table, (2) chairs	For halloween, there will be candy stations throughout PNC Plaza and Plaza Level Concourse, RC needed at 1105	
Production	(1) 8' table, (2) chairs	<u>HOUSEKEEPING</u>	
Pyro	Clear	Visiting Arrival:	Per the timeline
Angels Envy	Game Set	Concourse:	N/A
Interview 2	(4) 8' tables, (4) chairs	Family Lounge: Men's / Women's signs on restrooms	
Interview 1	60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (1) 8' table in back, (1) 6' table in front of camera riser, (1) 6' table and (2) chairs on stage, podium		
Interview 3	(2) 8' table, (2) chairs	Plaza:	Party on the Plaza
Elephant Tunnel	(6) pieces of bike rack, sign holder	<u>ROCK FORCE</u>	
115 Tunnel	Clear for medics	Portal	Lowered Pre-game
Outside of Angels Envy	(10) stanchions	Spot Ops	(4) 1hr prior to puck drop
Outside of Mavs Offices	(10) stanchions	Misc	
101/106/107 ADA	Clear chairs, (2) stanchions at 101	<u>DALLAS FIRE DEPARTMENT</u>	
Camera Locations	101, 106, 107, 119, 305	Haze	Star Portal 118/119 pregame
Modelo portable	102/326 - (1) 6' table each	Pyro	No
Section 204	(9) stanchions	Cars on Ice	No
Section 209	(4) 6ft tables, (4) barstools for broadcast	Misc	N/A
Special Requests		Staffing	(1) FM 1 hr prior to doors; add (1) at doors
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (6) stanchions	<u>IT</u>	
PNC Plaza	Party on the Plaza 16'x12'x2' Stage (3) round tables and (24) chairs, (1) 8' table and (2) chairs	MOD:	Luis
Sec 308	(1) 8' table and (2) chairs	Concourse:	Merch E. N. S
Sec 305	"L" shape camera riser w/ steps/railings	Plaza:	Party on the Plaza
Sec 113/114	(1) 8' table and (2) chairs	Post Game:	Post Game Radio on Modelo Patio
Rotunda 6	(1) 8' table and (2) chairs	Special Requests	
Mich Ultra & Sec 108	(1) 8ft table and (2) chairs at both locations		

MAINTENANCE / ELECTRICAL

Hazing: At portal

Centerhung: Game Height

PNC Plaza
Party on the Plaza - (9) circuit power drop

Elevator 1 to have TL access OFF all day beginning

10:00 AM through end of game