



DALLAS STARS GAME OPERATIONS MEMO

GAME DATE: 10/25/2026



MEMO DATE: 10/22/2026

GAME INFORMATION				EVENT TIMELINE			
Sunday, October 25th, 2026				Sunday, October 25th, 2026			
Home Game - Regular Season Game #6				2:00am	Islanders equipment drop off		
Dallas Stars vs. New York Islanders				10:00am	Box Office Opens		
General Doors:	3:30pm	Est. Attendance	16,000+	9:30am - 10:30am	Stars Morning Skate		
Advertised Start:	5:00pm	Broadcast	See Notes	10:30am - 11:30am	Islanders Morning Skate		
Puck Drop:	5:08pm	Radio	97.5	11:00am - 2:00pm	Trading Card Event		
Est. End of Game:	8:00pm	MOD	Dave	11:30am - 12:30pm	Ice Resurface		
		Ops MOD	Dedrick	11:00am - 1:00pm	Broadcast Load In / Glass Clean		
		Event MOD	Kim	1:00pm - 2:00pm	DED Calibration		
Doors:	N, S, E, W, NE Plat, Chase, Gold, MUC, PT			2:00pm	Media Doors Open		
Theme:	N/A			3:00pm	Lite Street Squad		
Ingress Handout:	N/A			3:30pm	All Doors Open		
Egress Handout:	N/A			5:08pm	Puck Drop		
Emp. Parking:	Fifth Third and M Lot open at 12:30pm			8:00pm	Est. End of Game		
Weather:	82/59, Mostly Cloudy, 2% precip			SPECIAL GAME NOTES			
GROUP SALES & FEPs				Broadcast: Amazon Prime Video, MSG Sports Network			
AYCE:	No	Stick Kid:	Yes	Trading Card Event will be taking place from 11am-2pm. The vendors will be at sections 101-111. Doors will be at West Doors.			
First Look:	Yes	Jr. Starter:	Yes				
Game Plan Breakdown:	No	Hero:	Yes	PARKING INFORMATION			
Post Autographs	Yes	VCMOG	Yes	LOADING DOCK	Players/Owners; List from Mark J		
Penalty Box:	Yes	Shot on Goal	No	LEXUS	\$45	STARS / FT STAFF	
PNC Plaza:	Lite Street Squad			FIFTH THIRD	\$45		
Tunnel Visits:	Yes			LOT A	PASSES ONLY	ORANGE PASSES	
Benchwarmers:	Home: No			GOLD	PASSES ONLY	GOLD PASSES	
MEETING ROOMS				LOT F	\$40	ADA ONLY	
Room	Group	Needs		LOT E	\$45	BLUE PASSES	
HOF	N/A			COMMONS	\$45		
ENC I/II	N/A			LOT K	\$40	GREEN PASSES	
BOX OFFICE				D GARAGE	\$45		
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, Chase				LOT M	\$45		
No scanner on Chase entrance				PT STAFF	FIFTH THIRD LEVEL 6		
				Notes	Guest for trading event must pay for parking		
LEVY				AUDIO / VISUAL			
Alcohol:	12min left in 3rd			Meeting Rooms:	N/A		
Clubs:	All Open	Wives:	Yes	Microphone:	Anthem		
Lexus:	Dinner	HOF:	No	TVs:	All on before doors; Suite TVs showing Stars pre-game feed.		
Plaza:	Lite Street Squad	AYCE:	No	Radio:	N/A		

<u>OPERATIONS SET UP</u>		Misc:	
Penalty Box	(2) rolling office chairs	<u>24 HOUR SECURITY</u>	
110 Tunnel	VIP Stairs / (2) sign holders	Loading Dock	Players/Owners; List from Mark J
NBA Officials	(24) chairs	Visiting Arrival	Per the timeline
VIP Lounge	Game Set	Perf. Hallway	Greenlit by 8:00am
Promoter Lounge	(2) 8' tables	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, Chase
Media Dining	Game Set	Smoking	PT / MUC
Aux 1-4	Wives Lounge Set	Activations	N/A
Perf. 1A	(1) 8' table, (1) round, (12) chairs	PNC Plaza	Lite Street Squad
Perf. 1B	(1) 8' table, (16) chairs	Notes	Vendors for Trading Card event will enter through the employee entrance starting at 10am
Crew Rooms	(1) 8' table, (2) chairs	<u>GUEST SERVICES</u>	
Production	(1) 8' table, (2) chairs	Trading Card Event is from 11am-2pm. The vendors will be at sections 101-111. Doors will be at West Doors and guest will have their event ticket scanned. Have ticket scanners and RCs for event.	
Pyro	Clear	<u>HOUSEKEEPING</u>	
Angels Envy	Game Set	Visiting Arrival:	Per the timeline
Interview 2	(4) 8' tables, (4) chairs	Concourse:	N/A
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium	Family Lounge:	Men's / Women's signs on restrooms
Interview 3	(2) 8' table, (2) chairs	Plaza:	Lite Street Squad
Elephant Tunnel	(6) pieces of bike rack, sign holder	<u>ROCK FORCE</u>	
115 Tunnel	Clear for medics	Portal	Lowered Pre-game
Outside of Angels Envy	(10) stanchions	Spot Ops	(4) 1hr prior to puck drop
Outside of Mavs Offices	(10) stanchions	Misc	
101/106/107 ADA	Clear chairs, (2) stanchions at 101	<u>DALLAS FIRE DEPARTMENT</u>	
Camera Locations	101, 106, 107, 119, 305	Haze	Star Portal 118/119 pregame
Modelo portable	102/326 - (1) 6' table each	Pyro	No
Section 204	(9) stanchions	Cars on Ice	No
Section 209	(4) 6ft tables, (4) barstools for broadcast	Misc	N/A
Special Requests		Staffing	(1) FM 1 hr prior to doors; add (1) at doors
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (6) stanchions	<u>IT</u>	
PNC Plaza	Lite Street Squad, (1) 8' table and (2) chairs	MOD:	Victor
Sec 308	(1) 8' table and (2) chairs	Concourse:	Merch E. N. S
Sec 305	"L" shape camera riser w/ steps/railings	Plaza:	Lite Street Squad
Sec 113/114	(2) 8' tables and (3) chairs	Post Game:	Post Game Radio on Modelo Patio
Rotunda 6	(1) 8' table and (2) chairs	Special Requests	
Trading Card Event Section 101-111	(15) 8' tables and (2) chairs at each table (Sent an email of placement for the tables/chairs) Strike after 2pm		

MAINTENANCE / ELECTRICAL

Hazing: At portal

Centerhung: Game Height

PNC Plaza
Lite Street Squad

Elevator 1 to have TL access OFF all day beginning

10:00 AM through end of game