



DALLAS STARS GAME OPERATIONS MEMO

GAME DATE: 10/5/2026



MEMO DATE: 10/2/2026

GAME INFORMATION				EVENT TIMELINE	
Monday, October 5th, 2026				Monday, October 5th, 2026	
Home Game - Regular Season Game #2				2:30am	Sharks equipment drop off
Dallas Stars vs. San Jose Sharks				10:00am	Box Office Opens
General Doors:	5:30pm	Est. Attendance	16,000+	10:30am - 11:30am	Stars Morning Skate
Advertised Start:	7:00pm	Broadcast	See Notes	11:30am - 12:30pm	Sharks Morning Skate
Puck Drop:	7:08pm	Radio	97.5	12:30pm - 1:30pm	Ice Resurface
Est. End of Game:	10:00pm	MOD	Dave	1:00pm - 3:00pm	Broadcast Load In / Glass Clean
		Ops MOD	David	3:00pm - 4:00pm	DED Calibration
		Event MOD	Kim	4:00pm	Media Doors Open
Doors:	N, S, E, W, NE Plat, SE Platinum, Gold, MUC, PT			5:00pm	Lite Street Squad
Theme:	N/A			5:30pm	All Doors Open
Ingress Handout:	N/A			7:08pm	Puck Drop
Egress Handout:	N/A			10:00pm	Est. End of Game
Emp. Parking:	Fifth Third and M Lot open at 2:30pm			SPECIAL GAME NOTES	
Weather:	84/63, Sunny, 4% precip			Broadcast: Amazon Prime, NBC Sports CA	
GROUP SALES & FEPS					
AYCE:	No	Stick Kid:	Yes	PARKING INFORMATION	
First Look:	Yes	Jr. Starter:	Yes	LOADING DOCK	Players/Owners; List from Mark J
Game Plan Breakdown:	No	Hero:	Yes	LEXUS	\$45 STARS / FT STAFF
Post Autographs	Yes	VCMOG	Yes	FIFTH THIRD	\$45
Penalty Box:	Yes	Shot on Goal	No	LOT A	PASSES ONLY ORANGE PASSES
PNC Plaza:	Lite Street Squad			GOLD	PASSES ONLY GOLD PASSES
Tunnel Visits:	Yes			LOT F	\$40 ADA ONLY
Benchwarmers:	Home: No			LOT E	\$45 BLUE PASSES
MEETING ROOMS				COMMONS	\$45
Room	Group	Needs		LOT K	\$40 GREEN PASSES
HOF	N/A			D GARAGE	\$45
ENC I/II	N/A			LOT M	\$45
BOX OFFICE				PT STAFF	FIFTH THIRD LEVEL 6
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, SE Platinum					
No scanner on SE Platinum entrance				AUDIO / VISUAL	
				Meeting Rooms:	N/A
LEVY				Microphone:	Anthem
Alcohol:	12min left in 3rd			TVs:	All on before doors; Suite TVs showing Stars pre-game feed.
Clubs:	All Open	Wives:	Yes	Radio:	N/A
Lexus:	Dinner	HOF:	No	Misc:	
Plaza:	Lite Street Squad	AYCE:	No		

<u>OPERATIONS SET UP</u>		<u>24 HOUR SECURITY</u>	
Penalty Box	(2) rolling office chairs	Loading Dock	Players/Owners; List from Mark J
110 Tunnel	VIP Stairs / (2) sign holders	Visiting Arrival	Per the timeline
NBA Officials	(24) chairs	Perf. Hallway	Greenlit by 8:00am
VIP Lounge	Game Set	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, SE Platinum
Promoter Lounge	(2) 8' tables	Smoking	PT / MUC
Media Dining	Game Set	Activations	N/A
Aux 1-3	Wives Lounge Set	PNC Plaza	Lite Street Squad
Aux 4	Clear	Notes	N/A
Perf. 1A	(1) 8' table, (1) round, (12) chairs	<u>GUEST SERVICES</u>	
Perf. 1B	(1) 8' table, (16) chairs	N/A	
Crew Rooms	(1) 8' table, (2) chairs	<u>HOUSEKEEPING</u>	
Production	(1) 8' table, (2) chairs	Visiting Arrival:	Per the timeline
Pyro	Clear	Concourse:	N/A
Angels Envy	Game Set	Family Lounge:	Men's / Women's signs on restrooms
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium	Plaza:	Victor
Interview 2	(4) 8' tables, (4) chairs	<u>ROCK FORCE</u>	
Interview 3	(2) 8' table, (2) chairs	Portal	Lowered Pre-game
Elephant Tunnel	(6) pieces of bike rack, sign holder	Spot Ops	(4) 1hr prior to puck drop
115 Tunnel	Clear for medics	Misc	
Outside of Angels Envy	(10) stanchions	<u>DALLAS FIRE DEPARTMENT</u>	
Outside of Mavs Offices	(10) stanchions	Haze	Star Portal 118/119 pregame
101/106/107 ADA	Clear chairs, (2) stanchions at 101	Pyro	No
Camera Locations	101, 106, 107, 119, 305	Cars on Ice	No
Modelo portable	102/326 - (1) 6' table each	Misc	N/A
Section 209	(4) 6ft tables, (4) barstools for broadcast	Staffing	(1) FM 1 hr prior to doors; add (1) at doors
Special Requests		<u>IT</u>	
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (3) stanchions	MOD:	Chris
PNC Plaza	Lite Street Squad	Concourse:	Merch E. N. S
Sec 308	(1) 8' table and (2) chairs	Plaza:	Lite Street Squad
Sec 305	N/A	Post Game:	Post Game Radio on Modelo Patio
Sec 113/114	(2) 8' tables, (3) chairs	Special Requests	

MAINTENANCE / ELECTRICAL

Hazing: At portal

Centerhung: Game Height

PNC Plaza
Lite Street Squad

Elevator 1 to have TL access OFF all day beginning

10:00 AM through end of game