



DALLAS STARS GAME OPERATIONS MEMO

GAME DATE: 10/2/2026



MEMO DATE: 10/1/2026

GAME INFORMATION				EVENT TIMELINE			
Friday, October 2nd, 2026				Friday, October 2nd, 2026			
Home Game - Regular Season Game #1				2:30am	Blues equipment drop off		
Dallas Stars vs. St. Louis Blues				5:00am	Crowd Sync Wristbands Distro		
Public Doors:	6:30pm	Est. Attendance	17,000+	6:00am	TNT Load-In		
Advertised Start:	8:00pm	Broadcast	See Notes	6:00am	Stars Begin Load-In on PNC Plaza		
Puck Drop:	8:18pm	Radio	97.5	10:00am	Box Office Opens		
Est. End of Game:	11:00pm	MOD	Dave	10:30am - 11:30am	Stars Morning Skate		
		Ops MOD	Alex	11:30am - 12:30pm	Blues Morning Skate		
		Event MOD	Kim	1:00pm - 3:00pm	Ice Resurface		
Doors:	N, S, E, W, NE Plat, SE Platinum, Gold, MUC, PT			3:00pm - 4:00pm	Broadcast Load In / Glass Clean		
Theme:	N/A			4:00pm - 5:00pm	DED Calibration		
Ingress Handout:	Magnet Schedule			3:30pm - 6:00pm	Stars Rehearsals		
Egress Handout:	N/A			3:30pm	Plaza Open for Fans		
Emp. Parking:	Fifth Third and M Lot open at 2:00pm			5:00pm	Media Doors Open		
Weather:	80/69, Rain, 68% precip			5:00pm	Green Carpet Walk begins		
GROUP SALES & FEPS				5:45pm	Green Carpet Walk ends		
AYCE:	No	Stick Kid:	Yes	6:00pm	Party on the Plaza		
First Look:	Yes	Jr. Starter:	Yes	6:30pm	All Doors Open		
Game Plan Breakdown:	No	Hero:	Yes	8:18pm	Puck Drop		
Post Autographs	No	VCMOG	Yes	11:00pm	Est. End of Game		
Penalty Box:	Yes	Shot on Goal	No	SPECIAL GAME NOTES			
PNC Plaza:	Green Carpet Walk, Party on the Plaza			Broadcast: TNT			
Tunnel Visits:	Yes			We will have the Green Carper Walk on PNC Plaza			
Benchwarmers:	Home: Yes (3)			PARKING INFORMATION			
MEETING ROOMS				LOADING DOCK	Players/Owners; List from Mark J		
Room	Group	Needs		LEXUS	\$45	STARS / FT STAFF	
HOF	N/A			FIFTH THIRD	\$45		
Enc I/II	TNT Crew Meal	(5) round tables with (10) chairs each		LOT A	PASSES ONLY	ORANGE PASSES	
BOX OFFICE				GOLD	PASSES ONLY	GOLD PASSES	
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, SE Platinum				LOT F	\$40	ADA ONLY	
No scanner on SE Platinum entrance				LOT E	\$45	BLUE PASSES	
Will need scanner for Patron Patio for early entry for sponsorship				COMMONS	\$45		
LEVY				LOT K	\$40	GREEN PASSES	
Alcohol:	12min left in 3rd			D GARAGE	\$45		
Clubs:	All Open	Wives:	Yes	LOT M	\$45		
Lexus:	Dinner	HOF:	Yes	PT STAFF	FIFTH THIRD LEVEL 6		
Plaza:	Green Carpet Walk, Party on	AYCE:	No	Satellite truck and generator will be in Lot A spaces 11-16.			

<u>OPERATIONS SET UP</u>		(1) Traffic enforcement needed by 4:30pm at corner of North Houston and Nowitzki Way. Where the U-turn they make on dock parking and drop off at the green carpet	
Penalty Box	(2) rolling office chairs	<u>AUDIO / VISUAL</u>	
110 Tunnel	VIP Stairs / (2) sign holders	Meeting Rooms:	N/A
NBA Officials	(24) chairs	Microphone:	Anthem
VIP Lounge	Game Set	TVs:	All on before doors; Suite TVs showing Stars pre-game feed.
Promoter Lounge	(2) 8' tables	Radio:	N/A
Media Dining	Game Set	Misc:	
Aux 1-3	Wives Lounge Set	<u>24 HOUR SECURITY</u>	
Aux 4	Clear	Loading Dock	Players/Owners; List from Mark J
Perf. 1A	(1) 8' table, (1) round, (12) chairs	Visiting Arrival	Per the timeline
Perf. 1B	(1) 8' table, (16) chairs	Perf. Hallway	Greenlit by 8:00am
Crew Rooms	(1) 8' table, (2) chairs	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, SE Platinum
Production	(1) 8' table, (2) chairs	Smoking	PT / MUC
Pyro	Clear	Activations	N/A
Angels Envy	Game Set	PNC Plaza	Green Carpet Walk, Party on the Plaza - Will need ballards unlocked by 6:00am. Toyota trucks will be parked on the plaza
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium	Notes	Stars will move Toyota vehicles to basement in the morning
Interview 2	(4) 8' tables, (4) chairs	<u>GUEST SERVICES</u>	
Interview 3	(2) 8' table, (2) chairs	Green Carpet Walk, Party on the Plaza - Stars players and coaches will enter at SW Smoking doors and will already be screened. Please have a staff member there to open the doors and allow players/Stars staff in. They will utilize Stairwell 7 to access EL, please staff bottom of Stairwell 7 to EL and keep door open for players. Stars staff to assist in movements. Early entry at Patron Patio for sponsorships. RC on suite 1105 beginning at doors.	
Elephant Tunnel	(6) pieces of bike rack, sign holder	<u>HOUSEKEEPING</u>	
115 Tunnel	Clear for medics	Visiting Arrival:	Per the timeline
Outside of Angels Envy	(10) stanchions	Concourse:	N/A
Outside of Mavs Offices	(10) stanchions	Family Lounge:	Men's / Women's signs on restrooms
101/106/107 ADA	Clear chairs, (2) stanchions at 101	Plaza:	Green Carpet Walk, Party on the Plaza
Camera Locations	101, 106, 107, 119, 305	<u>ROCK FORCE</u>	
Modelo portable	102/326 - (1) 6' table each	Portal	Lowered Pre-game and at 1:30 PM
Section 209	(4) 6ft tables, (4) barstools for broadcast	Spot Ops	(4) 1hr prior to puck drop
Special Requests		<u>DALLAS FIRE DEPARTMENT</u>	
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (3) stanchions	Haze	Star Portal 118/119 pregame
PNC Plaza	Green Carpet Walk, Party on the Plaza	Pyro	No
Sec 308	(1) 8' table and (2) chairs	Cars on Ice	Yes 1st Intermission (KIA)
Rotunda 6	(1) 8' table and (2) chairs	Misc	N/A
Sec 305	"L" shape camera riser w/ steps/railings	Staffing	(1) FM 1 hr prior to doors; add (1) at doors
PNC Plaza	(40) pieces of bike rack		
Suite 1354/1355	(6) hightop tables		
South Lobby	Place (2) racks of stanchions for PNC Plaza		

OPERATIONS SET UP CONTINUED		IT	
Plaza Level	(12) stanchions at N, S, E, W entrances	MOD:	Jaime
		Concourse:	Merch E. N. S
MAINTENANCE / ELECTRICAL		Plaza:	Green Carpet Walk, Party on the Plaza
Hazing:	At portal	Post Game:	Post Game Radio on Modelo Patio
Centerhung:	Game Height	Special Requests	
PNC Plaza	Green Carpet Walk, Party on the Plaza - 10 power circuits in total (TBD)		
Elevator 1 to have TL access OFF all day beginning			
10:00 AM through end of game			