



EVENT MEMO



Thursday: October 1, 2026

MEMO DATE: 9/29/2026

EVENT OVERVIEW					
VIP DOORS	5:30 PM	MOD	Wellington	<u>CLUBS</u>	
GENERAL DOORS	6:30 PM	OPS MOD	Dedrick	VIP LOUNGE	Open
EST. ATTENDANCE	13,000	EVENT MOD	Joe	PATRON TEQUILERIA	Open
EVENT TIME	8:00 PM to 11:00 PM	STAGE LOCATION	End Stage	ANGELS ENVY	VIP
ENTRANCES	NORTH	BOWL SEATING	Reserve	MODELO GOLD LION	Open
	EAST	FLOOR SEATING	Reserve	THE ZONE	Open
	NE PLAT	SELL LINE	220°	YUENGLING FLIGHT CLUB	Open
YUENGLING DINNER: Yes				1933 RANCH	Closed
WEATHER HI: 81 / LO: 73 / Thunderstorms 89% Chance of rain 9mph winds				CASA BACARDI	Closed
				MICHELOB ULTRA	Open
ARTIST OVERVIEW: William Omar Landrón Rivera, better known as Don Omar, is one of the most influential figures in the global entertainment industry. A true multifaceted talent, he has built an extraordinary career as an acclaimed reggaeton artist, composer, music producer, actor, entrepreneur, and race car driver.					
SHOW NOTES:					
No Merch for this show					

EVENT TIMELINE		
TIME	ACTIVITY	LOCATION
October 1st		
2:00 AM	Artist Bus Arrives	Loading Dock
5:00 AM	Silver Grill Catering Arrival	Loading Dock
5:00 AM	Trucks and Buses Arrival	Loading Dock
7:00 AM	Chalk	Floor / Arena
8:00 AM	Production Load In	Floor / Arena
3:00 PM	Chair Set	Floor / Arena
3:00 PM	Haze	Arena
TBD	Security Meeting	Ops Conference Room
4:00 PM	Line Check	Floor / Arena
5:30 PM to 8:20 PM	VIP 1 & 2 & 4 Check In Opens	Patron East
5:30 PM to 8:00 PM	VIP 1 & 2 & 4 Lounge	Angels Envy
5:50 PM to 6:20 PM	VIP 2 Photo Experience	Stage
6:30 PM to 8:20 PM	VIP 3 & 5 Check In Opens	Patron East
7:15 PM to 7:50 PM	VIP 1 & 4 Photo with Artist	Event Level
6:30 PM	General Doors	Arena
8:00 PM	Ticketed Start Time	Arena
8:30 PM to 8:45 PM	Alcover & DJ Robin	Arena
9:00 PM to 11:00 PM	Don Omar	Arena
11:00 PM	End of Show	Arena
2:00 AM	End of Load Out	Arena
PREVIOUS SHOW: 9/27 Hartford, CT NEXT SHOW: 10/3 Orlando, FL		

OPERATIONS

STAGE:	Tour Provided	BOWL SET UP	South Retracted / North Up
STAIRS:	0	UPSTAGE CURTAIN	80'
FOH RISERS:	20' x 16' x 2' Lighting (2) 4' x 8' x 5' Cam	TERRACE CURTAIN	331-305
		YUENGLING FLIGHT	Closed
		CH SCRIM	On
BARRICADE	House provides both	CHAIR SET	Timeline SET TO 34"
BIKE RACK	FOH and pass gates	DASHERS	Draped
CATERING DOCK	(8) Tables	DOWN AISLES	All In
MEDIA DINING	Concert setup	118/119 STAIRS	In
ANGELS ENVY	Game Setup	PERF. HALLWAY	Rack of Tables & Chairs
VIP LOUNGE	Clear	INT. HALLWAY	Rack of Tables & Chairs
FAN SHOPS	Draped	110 TUNNEL	Beverage Sign
CALL TIME	6:00AM	115 TUNNEL	Beverage & Restroom Sign
ROTUNDA 6	No	SECTIONS DRAPED	123 122 103 102

NOTES:

Marketing does not have ROT 6 needs
Please have (1) 6' table in 115 tunnel for Levy
A rack of tables and chairs in each hallway

MAINTENANCE / ELECTRICAL / HVAC

CHALK	7:00AM	SPOTLIGHTS	0
ELECT. CALL TIME	5:00AM	CENTERHUNG	Max Trim By 5AM
MAINT. CALL TIME	10:00AM	WASHER / DRYER	0/0
HVAC CALL TIME	11:00AM	FORKLIFTS	3 IN / 3 OUT
POWER REQUESTS		FIRE EXTINGUISHERS	0 H2O / 0 CO2
LIGHTING (2) 400A		HAZING	Yes
AUDIO (1) 400A		PYRO	Yes
VIDEO (1) 400A		CONFETTI	Yes
RIGGING (1) 400A		ROOM TEMPS	71
SFX		BOWL TEMP	Comfortable
TAIT			
Catering (1) 200A			

IT

CALL TIME	7:30 AM
CONCOURSE	Merch
PNC PLAZA	N/A
BOH	4 wired connections

NOTES: Will NOT use Woodall Rodgers
92 Rig Points 95k lbs with (16) 2 tons
Catering in the loading dock will need power... 200amp

AUDIO / VISUAL				BOX OFFICE		
CALL TIME	12:00PM			CASH ADVANCE	No	
CLEAR COM	0			VIP	Yes	
SPOTLIGHTS	0			CHAIR SET	Set to Normal setup	
CAMERA OPS	0			FORCED WILL CALL	No	
VIDEO BOARDS	ADS - Pre/Post Show					
NOTES:	Tour carrying 3 robo spots					
MERCH			PARKING		LEVY	
LOCATION	EAST	SOUTH	LEXUS	Yes	POUR	Floor
	NORTH	WEST	VALOR	N/A	VIP	Yes
	PLATINUM	PLAZA	PNC PLAZA	N/A	YUENGLING FLIGHT	Closed
	ROTUNDA-2		NOTES		BACKSTAGE	Silver Grill Catering
EARLY MERCH	No				NOTES	
LEGENDS				Alcohol Cut Off 1hr before end of show		
CONCOURSE				Full Strike		
FAN SHOPS				Will be Draped		
GUEST SERVICES				24 HOUR SECURITY		
SECURITY MEETING	Per timeline	SMOKING	Both Patio	LOADING DOCK	11 Semi-Trucks	
POUR	Floor	FAN PHOTOS	N/A		8 Buses	
LEVELS OPEN	Yes	VIP	Yes			
CAMERA POLICY	No professional lens					
SPECIAL FX	Haze					
NOTES	Pour the floor / No Gifts and Flags			RENTALS	Gases	
					Forklift	
				CATERING	Silver Grill Catering	
				ROOMS AVAILABLE	All ; Opened @ 6AM	
HOUSEKEEPING				HAZING	Per Timeline	
EVENT LEVEL	Ready by 6AM			LOAD IN EMT	N/A	
CONFETTI	Yes			LOAD OUT EMT	N/A	
CONCOURSE	Ready by 1PM			PLAZA	N/A	
NOTES	Please have (2) large trashcans on the south end of the floor			PATRON EAST	Yes	
				CHIME	No	
ROCKFORCE			DALLAS FIRE DEPT.		MARKETING	
CHALK	Per Timeline	HAZING	Per Timeline	Will not be using Rotunda 6 for photo op		
FORKLIFTS	3	PYRO	Yes			
SPOT OPS	0	NOTES				
FURNITURE	Per Advance					

VIP

CMN -- Manuela Granados-Tobon

LEVELS	GA Pit	Reserve	
VIP 1	0	50	Photo Experience with Don - Photo with Artist / Lounge / Dedicated Entrance
VIP 2	0	67	Photo In Front of Stage - Photo In Front of Stage / Lounge / Dedicated Entrance
VIP 3	0	150	Exclusive Merch Gift - Merch Gift / Dedicated Entrance
VIP 4	0	44	Upgrade Photo Experience with Don - Photo with Artist / Lounge / Dedicated Entrance
VIP 5	0	18	Upgrade Exclusive Merch Gift - Merch Gift / Dedicated Entrance

LOCATIONS

CHECK IN Patron East

LOUNGE Angels Envy

TIMELINE

5:30 PM to 8:20 PM	VIP 1 & 2 & 4 Check In Opens	Patron East
5:30 PM to 8:00 PM	VIP 1 & 2 & 4 Lounge	Angels Envy
5:50 PM to 6:20 PM	VIP 2 Photo Experience	Stage
6:30 PM to 8:20 PM	VIP 3 & 5 Check In Opens	Patron East
7:15 PM to 7:50 PM	VIP 1 & 4 Photo with Artist	Event Level

NOTES

2 Security for Mags / 1 Ticket Taker / 2 Angels Envy Security / 3 Roamers
(3) 8' table with 4 chairs for VIP on the plaza level next to Patron.

