



DALLAS STARS GAME OPERATIONS MEMO

GAME DATE: 9/23/2026



MEMO DATE: 9/21/2026

GAME INFORMATION				EVENT TIMELINE			
Wednesday, September 23rd, 2026				Wednesday, September 23rd, 2026			
Home Game - Preseason Game #2				10:00am	Box Office Opens		
Dallas Stars vs. Minnesota Wild				10:30am - 11:30am	Stars Morning Skate		
General Doors:	5:30pm	Est. Attendance	16,000+	N/A	Wild Morning Skate		
Advertised Start:	7:00pm	Broadcast	See Notes	12:30pm - 1:30pm	Ice Resurface		
Puck Drop:	7:00pm	Radio	97.5	1:00pm - 3:00pm	Broadcast Load In / Glass Clean		
Est. End of Game:	10:00pm	MOD	David	3:00pm - 4:00pm	DED Calibration		
		Ops MOD	Dedrick	3:30pm	Wild Arrival		
		Event MOD	Kim	4:00pm	Media Doors Open		
Doors:	N, S, E, W, NE Plat, SE Platinum, Gold, MUC, PT			5:00pm	Street Squad		
Theme:	N/A			5:30pm	All Doors Open		
Ingress Handout:	N/A			7:00pm	Puck Drop		
Egress Handout:	N/A			10:00pm	Est. End of Game		
Emp. Parking:	Comerica and M Lot open at 2:30pm			SPECIAL GAME NOTES			
Weather:	96/73, Partly Cloudy, 3% precip			Broadcast: Amazon Testing			
GROUP SALES & FEPS							
AYCE:	No	Stick Kid:	Yes	PARKING INFORMATION			
First Look:	No	Jr. Starter:	Yes	LOADING DOCK	Players/Owners; List from Mark J		
Game Plan Breakdown:	No	Hero:	Yes	LEXUS	\$45	STARS / FT STAFF	
Post Autographs	No	VCMOG	No	COMERICA	\$45		
Penalty Box:	No	Shot on Goal	No	LOT A	PASSES ONLY	ORANGE PASSES	
PNC Plaza:	Street Squad			GOLD	PASSES ONLY	GOLD PASSES	
Tunnel Visits:	No			LOT F	\$40	ADA ONLY	
Benchwarmers:	Home: No			LOT E	\$45	BLUE PASSES	
MEETING ROOMS				COMMONS	\$45		
Room	Group	Needs		LOT K	\$40	GREEN PASSES	
HOF ENC I/II	N/A			D GARAGE	\$45		
Modia	N/A			LOT M	\$45		
BOX OFFICE				PT STAFF	COMERICA LEVEL 6		
Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, SE Platinum							
No scanner on SE Platinum entrance				AUDIO / VISUAL			
				Meeting Rooms:	N/A		
LEVY				Microphone:	Anthem		
Alcohol:	12min left in 3rd			TVs:	All on before doors; Suite TVs showing Stars pre-game feed.		
Clubs:	All Open	Wives:	Yes	Radio:	N/A		
Lexus:	Dinner	HOF:	No	Misc:			
Plaza:	Street Squad	AYCE:	No				

<u>OPERATIONS SET UP</u>		<u>24 HOUR SECURITY</u>	
Penalty Box	(2) rolling office chairs	Loading Dock	Players/Owners; List from Mark J
110 Tunnel	VIP Stairs / (2) sign holders	Visiting Arrival	Per the timeline
NBA Officials	(24) chairs	Perf. Hallway	Greenlit by 8:00am
VIP Lounge	Game Set	Entry Points	N, S, E, W, NE Plat, Gold, MUC, PT, SE Platinum
Promoter Lounge	(2) 8' tables	Smoking	PT / MUC
Media Dining	Game Set	Activations	N/A
Aux 1-3	Wives Lounge Set	PNC Plaza	Street Squad
Aux 4	Clear	Notes	N/A
Perf. 1A	(1) 8' table, (1) round, (12) chairs	<u>GUEST SERVICES</u>	
Perf. 1B	(1) 8' table, (16) chairs	N/A	
Crew Rooms	(1) 8' table, (2) chairs	<u>HOUSEKEEPING</u>	
Production	(1) 8' table, (2) chairs	Visiting Arrival:	Per the timeline
Pyro	Clear	Concourse:	N/A
Angels Envy	Game Set	Family Lounge: Men's / Women's signs on restrooms	
Interview 1	(60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium		
Interview 2	(4) 8' tables, (4) chairs	Plaza:	Victor
Interview 3	(2) 8' table, (2) chairs	<u>ROCK FORCE</u>	
Elephant Tunnel	(6) pieces of bike rack, sign holder	Portal	Lowered Pre-game
115 Tunnel	Clear for medics	Spot Ops	(4) 1hr prior to puck drop
Outside of Angels Envy	(10) stanchions	Misc	
Outside of Mavs Offices	(10) stanchions	<u>DALLAS FIRE DEPARTMENT</u>	
101/106/107 ADA	Clear chairs, (2) stanchions at 101	Haze	Star Portal 118/119 pregame
Camera Locations	101, 106, 107, 119, 305	Pyro	No
Modelo portable	102/326 - (1) 6' table each	Cars on Ice	No
Special Requests		Misc	N/A
Sec 101	(1) 6' table, (3) chairs, (3) wooden hightops, (3) stanch	Staffing	(1) FM 1 hr prior to doors; add (1) at doors
PNC Plaza	Street Squad	<u>IT</u>	
Sec 308	(1) 8' table and (2) chairs	MOD:	Victor
Rotunda 6	N/A	Concourse:	Merch E. N. S
Sec 305	"L" shape camera riser w/ steps/railings	Plaza:	Street Squad
Sec 113/114	N/A	Post Game:	Post Game Radio on Modelo Patio
PNC Plaza	(1) 8' table	Special Requests	
Mich Ultra	(6) stanchions and (1) sign holder		

MAINTENANCE / ELECTRICAL

Hazing: At portal

Centerhung: Game Height

PNC Plaza
Street Squad

Elevator 1 to have TL access OFF all day beginning

10:00 AM through end of game