



# DALLAS STARS GAME OPERATIONS MEMO

GAME DATE: 9/21/2026



MEMO DATE: 9/18/2026

| GAME INFORMATION                                                       |                                                 |                 |           | EVENT TIMELINE                                                     |                                                             |                  |  |        |
|------------------------------------------------------------------------|-------------------------------------------------|-----------------|-----------|--------------------------------------------------------------------|-------------------------------------------------------------|------------------|--|--------|
| Monday, September 21st, 2026                                           |                                                 |                 |           | Monday, September 21st, 2026                                       |                                                             |                  |  |        |
| Home Game - Preseason Game #1                                          |                                                 |                 |           | 10:00am                                                            | Box Office Opens                                            |                  |  |        |
| Dallas Stars vs. St. Louis Blues                                       |                                                 |                 |           | 10:30am - 11:30am                                                  | Stars Morning Skate                                         |                  |  |        |
| General Doors:                                                         | 5:30pm                                          | Est. Attendance | 16,000+   | N/A                                                                | Blues Morning Skate                                         |                  |  |        |
| Advertised Start:                                                      | 7:00pm                                          | Broadcast       | See Notes | 12:30pm - 1:30pm                                                   | Ice Resurface                                               |                  |  |        |
| Puck Drop:                                                             | 7:00pm                                          | Radio           | 97.5      | 1:00pm - 3:00pm                                                    | Broadcast Load In / Glass Clean                             |                  |  |        |
| Est. End of Game:                                                      | 10:00pm                                         | MOD             | Dave      | 3:00pm - 4:00pm                                                    | DED Calibration                                             |                  |  |        |
|                                                                        |                                                 | Ops MOD         | Zo        | 3:30pm                                                             | Blues Arrival                                               |                  |  |        |
|                                                                        |                                                 | Event MOD       | Kim       | 4:00pm                                                             | Media Doors Open                                            |                  |  |        |
| Doors:                                                                 | N, S, E, W, NE Plat, SE Platinum, Gold, MUC, PT |                 |           | 5:00pm                                                             | Party on the Plaza                                          |                  |  |        |
| Theme:                                                                 | Hispanic Heritage Night                         |                 |           | 5:30pm                                                             | All Doors Open                                              |                  |  |        |
| Ingress Handout:                                                       | N/A                                             |                 |           | 7:00pm                                                             | Puck Drop                                                   |                  |  |        |
| Egress Handout:                                                        | N/A                                             |                 |           | 10:00pm                                                            | Est. End of Game                                            |                  |  |        |
| Emp. Parking:                                                          | Comerica and M Lot open at 2:30pm               |                 |           | SPECIAL GAME NOTES                                                 |                                                             |                  |  |        |
| Weather:                                                               | 95/75, Partly Cloudy, 17% precip                |                 |           | Broadcast: Feed to Blues app, Amazon Testing                       |                                                             |                  |  |        |
| GROUP SALES & FEPs                                                     |                                                 |                 |           | There will be Vendors out on PNC Plaza for Hispanic Heritage Night |                                                             |                  |  |        |
| AYCE:                                                                  | No                                              | Stick Kid:      | No        | PARKING INFORMATION                                                |                                                             |                  |  |        |
| First Look:                                                            | No                                              | Jr. Starter:    | No        | LOADING DOCK                                                       | Players/Owners; List from Mark J                            |                  |  |        |
| Game Plan Breakdown:                                                   | No                                              | Hero:           | No        | LEXUS                                                              | \$45                                                        | STARS / FT STAFF |  |        |
| Post Autographs                                                        | No                                              | VCMOG           | No        | COMERICA                                                           | \$45                                                        |                  |  |        |
| Penalty Box:                                                           | No                                              | Shot on Goal    | No        | LOT A                                                              | PASSES ONLY                                                 | ORANGE PASSES    |  |        |
| PNC Plaza:                                                             | Lite Party on the Plaza                         |                 |           | GOLD                                                               | PASSES ONLY                                                 | GOLD PASSES      |  |        |
| Tunnel Visits:                                                         | No                                              |                 |           | LOT F                                                              | \$40                                                        | ADA ONLY         |  |        |
| Benchwarmers:                                                          | Home: No                                        |                 |           | LOT E                                                              | \$45                                                        | BLUE PASSES      |  |        |
| MEETING ROOMS                                                          |                                                 |                 |           | COMMONS                                                            | \$45                                                        |                  |  |        |
| Room                                                                   | Group                                           | Needs           |           | LOT K                                                              | \$40                                                        | GREEN PASSES     |  |        |
| HOF ENC I/II                                                           | N/A                                             |                 |           | D GARAGE                                                           | \$45                                                        |                  |  |        |
| Modia                                                                  | N/A                                             |                 |           | LOT M                                                              | \$45                                                        |                  |  |        |
| BOX OFFICE                                                             |                                                 |                 |           | PT STAFF                                                           | COMERICA LEVEL 6                                            |                  |  |        |
| Entry Points N, S, E, W, NE Platinum, Gold, MUC, PT, dock, SE Platinum |                                                 |                 |           | AUDIO / VISUAL                                                     |                                                             |                  |  |        |
| No scanner on SE Platinum entrance                                     |                                                 |                 |           | Meeting Rooms:                                                     |                                                             |                  |  | N/A    |
| LEVY                                                                   |                                                 |                 |           | Microphone:                                                        |                                                             |                  |  | Anthem |
| Alcohol:                                                               | 12min left in 3rd                               |                 |           | TVs:                                                               | All on before doors; Suite TVs showing Stars pre-game feed. |                  |  |        |
| Clubs:                                                                 | All Open                                        | Wives:          | Yes       | Radio:                                                             | N/A                                                         |                  |  |        |
| Lexus:                                                                 | Dinner                                          | HOF:            | No        | Misc:                                                              |                                                             |                  |  |        |
| Plaza:                                                                 | Lite Party on the Plaza                         | AYCE:           | No        |                                                                    |                                                             |                  |  |        |

| <u>OPERATIONS SET UP</u> |                                                                                                                                     | <u>24 HOUR SECURITY</u>                           |                                                 |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|-------------------------------------------------|
| Penalty Box              | (2) rolling office chairs                                                                                                           | Loading Dock                                      | Players/Owners; List from Mark J                |
| 110 Tunnel               | VIP Stairs / (2) sign holders                                                                                                       | Visiting Arrival                                  | Per the timeline                                |
| NBA Officials            | (24) chairs                                                                                                                         | Perf. Hallway                                     | Greenlit by 8:00am                              |
| VIP Lounge               | Game Set                                                                                                                            | Entry Points                                      | N, S, E, W, NE Plat, Gold, MUC, PT, SE Platinum |
| Promoter Lounge          | (2) 8' tables                                                                                                                       | Smoking                                           | PT / MUC                                        |
| Media Dining             | Game Set                                                                                                                            | Activations                                       | N/A                                             |
| Aux 1-3                  | Wives Lounge Set                                                                                                                    | PNC Plaza                                         | Lite Party on the Plaza                         |
| Aux 4                    | Clear                                                                                                                               | Notes                                             | N/A                                             |
| Perf. 1A                 | (1) 8' table, (1) round, (12) chairs                                                                                                | <u>GUEST SERVICES</u>                             |                                                 |
| Perf. 1B                 | (1) 8' table, (16) chairs                                                                                                           | N/A                                               |                                                 |
| Crew Rooms               | (1) 8' table, (2) chairs                                                                                                            | <u>HOUSEKEEPING</u>                               |                                                 |
| Production               | (1) 8' table, (2) chairs                                                                                                            | Visiting Arrival:                                 | Per the timeline                                |
| Pyro                     | Clear                                                                                                                               | Concourse:                                        | N/A                                             |
| Angels Envy              | Game Set                                                                                                                            | Family Lounge: Men's / Women's signs on restrooms |                                                 |
| Interview 1              | (60) chairs theater style, 16x4x1 camera riser, 12x8x1 stage riser, (4) 8' table in back, (1) 8' table, (2) chairs on stage, podium |                                                   |                                                 |
| Interview 2              | (4) 8' tables, (4) chairs                                                                                                           | Plaza:                                            | Lite Party on the Plaza                         |
| Interview 3              | (2) 8' table, (2) chairs                                                                                                            | <u>ROCK FORCE</u>                                 |                                                 |
| Elephant Tunnel          | (6) pieces of bike rack, sign holder                                                                                                | Portal                                            | Lowered Pre-game                                |
| 115 Tunnel               | Clear for medics                                                                                                                    | Spot Ops                                          | (4) 1hr prior to puck drop                      |
| Outside of Angels Envy   | (10) stanchions                                                                                                                     | Misc                                              |                                                 |
| Outside of Mavs Offices  | (10) stanchions                                                                                                                     | <u>DALLAS FIRE DEPARTMENT</u>                     |                                                 |
| 101/106/107 ADA          | Clear chairs, (2) stanchions at 101                                                                                                 | Haze                                              | Star Portal 118/119 pregame                     |
| Camera Locations         | 101, 106, 107, 119, 305                                                                                                             | Pyro                                              | No                                              |
| Modelo portable          | 102/326 - (1) 6' table each                                                                                                         | Cars on Ice                                       | No                                              |
| <b>Special Requests</b>  |                                                                                                                                     | Misc                                              | N/A                                             |
| Sec 101                  | (1) 6' table, (3) chairs, (3) wooden hightops, (3) stanch                                                                           | Staffing                                          | (1) FM 1 hr prior to doors; add (1) at doors    |
| PNC Plaza                | Lite Party on the Plaza                                                                                                             | <u>IT</u>                                         |                                                 |
| Sec 308                  | (1) 8' table and (2) chairs                                                                                                         | MOD:                                              | Luis                                            |
| Rotunda 6                | N/A                                                                                                                                 | Concourse:                                        | Merch E. N. S                                   |
| Sec 305                  | "L" shape camera riser w/ steps/railings                                                                                            | Plaza:                                            | Lite Party on the Plaza                         |
| Sec 113/114              | N/A                                                                                                                                 | Post Game:                                        | Post Game Radio on Modelo Patio                 |
| PNC Plaza                | 8'x8'x2' riser top west of plaza stairs                                                                                             | Special Requests                                  |                                                 |
| PNC Plaza                | (8) 8' tables and (12) chairs for vendors                                                                                           |                                                   |                                                 |
| Mich Ultra               | (6) stanchions and (1) sign holder                                                                                                  |                                                   |                                                 |

### MAINTENANCE / ELECTRICAL

Hazing: At portal

Centerhung: Game Height

PNC Plaza  
Lite Party on the Plaza - 4 power circuits

Elevator 1 to have TL access OFF all day beginning

10:00 AM through end of game